CTSC Request Management System (RMS)
Means to Achieve a CTSC Goal

Background
One of the goals of the CTSC is to transform the patchwork of clinical research resources into an integrated support system for clinical and translational research so that researchers will have assistance with and access to design and analysis expertise, bioethics and regulatory support and advice, advanced methodologies and technologies including bioinformatics, proteomics, genomics, gene array analysis, metabolomics, FACS analysis, and other support specific to investigators.

CTSC Request Management System (RMS)
The web-based RMS is designed to provide you with access for support and advice from the Research Concierge, the Executive Director and each of the CTSC collaborative cores who can provide design and analysis expertise; bioethics and regulatory; and advanced methodologies and technologies. It also allows you the opportunity to monitor the progress and expert assigned to each stage of your request.

In addition, the RMS is designed to support the daily operations of the Research Concierge in such a way that maximizes operational efficiency through cooperative, decentralized management of services among researchers and CTSC cores, with the Research Concierge in the loop in an administrative capacity or recipient of a request.

How to access?
- From the CTSC site, http://casemed.case.edu/ctsc/investigators/, click on “Tools,” and then click on the link for the RMS.
- OR, go to the RMS directly, https://casemed.case.edu/ctsc_rms/login.
- OR, contact the Research Concierge at researchconcierge@case.edu.

How to learn more?
From the CTSC site, http://casemed.case.edu/ctsc/investigators/, click on “Tools,” and then click on the link to access the RMS User Manual and review the Researcher portion (Sections 1 through 4).

Questions or problems?
Contact RMS support at ctsc-rms-support@case.edu or call, 216.368.4669.